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Always read and follow label directions.

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# 10

**YEAR PLEDGE**



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 **Termidor®**  
Termiticide/Insecticide

# 10 YEAR PLEDGE



## The Termidor® Termiticide/Insecticide 10-Year Pledge

At BASF, we are committed to offering our “peace of mind” pledge, lasting 10 years from the date of an initial Termidor termiticide/insecticide treatment. The Termidor 10-Year Pledge states that in the unlikely event of a Termidor-treated structure requiring a re-treatment, BASF will pay for the re-treatment chemicals and the cost of labor involved. This pledge is so comprehensive that it effectively makes callbacks and re-treat problems a thing of the past. Note: The Termidor Termiticide/Insecticide 10-Year Pledge is available only to Pest Management Professionals (PMPs). It is not offered from BASF to homeowners.

### How to qualify for the Termidor Termiticide/Insecticide 10-Year Pledge

The Termidor Termiticide/Insecticide 10-Year Pledge is valid for structures that receive, at a minimum, a PerimeterPLUS Exterior Perimeter/Localized Interior (EP/LI)\*, a Pre-construction, or a Restoration Treatment with Termidor termiticide/insecticide. The Termidor termiticide/insecticide 10-Year Pledge does not apply to spot treatments or any other type of treatment less than an EP/LI application of Termidor termiticide/insecticide.

#### Requirements

- The structure or building must be treated with Termidor termiticide/insecticide at labeled rates and following label directions and instructions.
- Before applying Termidor termiticide/insecticide, make a thorough inspection of the entire structure to be treated. You must also prepare a diagram of the structure, indicating evidence of termites, where the termite infestation(s) was found, and the extent and condition of any existing termite damage.
- At conclusion of initial Termidor termiticide/insecticide treatment, include on the diagram or accompanying paperwork:

1. Date of application
2. Structural linear footage treated and area (square footage) for pretreatments
3. Product(s) applied
4. Rate and amount of Termidor termiticide/insecticide applied
5. The rate and amount of any other active ingredients used
6. Type of Termidor termiticide/insecticide application treatment (must be an EP/LI, at a minimum, Termidor Restoration or Pre-construction treatment).
7. Cost to property owner of original treatment service

- PMPs must conduct an annual inspection prior to the anniversary of the original treatment. There will be nine annual inspections by the end of the 10-year period. Inspection can be completed no more than 60 days prior to anniversary date and up to 90 days after the anniversary date. When conducting inspections, you MUST record where the termite infestation(s) was found.
- PMPs are responsible for keeping all diagrams and application records on file for the entire period of the Termidor Termiticide/Insecticide 10-Year Pledge. You may use your own existing service paperwork for the diagram. BASF will inspect all required paperwork and diagram as part of the claim process.

- The Termidor Termiticide/Insecticide 10-Year Pledge doesn't apply to structures that have been modified, added to, or altered in any way that cause a treatment zone disruption after the original application. The structure(s) may still be eligible if additional Termidor termiticide/insecticide treatments were applied to meet initial treatment requirements for modified structures and as long as all treatments have been properly documented.
- For a structure to be eligible for the Termidor Termiticide/Insecticide 10-Year Pledge, BASF requires that foam board/soil contact be broken and a 6-inch gap established prior to any application of Termidor termiticide/insecticide. State and/or local regulations must be adhered to regarding foam board/soil contact areas.

#### Structure Qualification Requirements

- A thorough inspection must be conducted before any treatment to determine termite activity.
- Must access and thoroughly inspect bath traps.
- An exterior perimeter treatment around the structure.
- Treatment of all interior areas that have termite activity, based on a thorough inspection.
- Treatment of all piers and pipes that touch soil in accessible crawl spaces, regardless of termite activity.

#### Initiation of Claim

PMPs should contact their BASF Sales Representative and provide required information regarding the re-treat and ask for assistance. BASF will review the paperwork (diagram and treatment records) prior to claim approval. BASF reserves the right to deny the claim if the structure(s) does not meet the required criteria.

#### All about Settlement Claims

Any settlement claims paid to you (PMP), will cover the total cost for the Termidor termiticide/insecticide used in the re-treatment, plus the cost of labor involved, within these limits:

- Settlement payments will not exceed 50% of the original cost of treatment.
- In no event shall settlement payments exceed \$1,000 per single family home, or \$5,000 for any commercial structure.
- **The Termidor Termiticide/Insecticide 10-Year Pledge does not cover structural damage**
- BASF may choose to provide replacement products in lieu of another form of settlement.

#### Terms and Conditions

The following rules apply to all claims under the Termidor Termiticide/Insecticide 10-Year Pledge:

- All claims must be filed with your BASF Sales Representative.
- All claims will be paid by BASF.
- Any questions regarding this program can be directed to your local BASF Sales Representative.
- BASF settlement claims will only be processed if first re-treatment was made after 120 days of either the initial treatment or the Termidor termiticide/insecticide restoration treatment.
- Re-treatment(s) must be made within 10 years of original date of initial treatment or Termidor termiticide/insecticide restoration treatment.
- Termidor termiticide/insecticide must be used for all re-treatments.
- BASF will verify application records and ensure that labeled rates, directions and instructions were followed.

#### PMP Pledge Eligibility

- If PMP accounts are sold or merged with another pest control operation, BASF reserves the right to determine transferability of the Termidor Termiticide/Insecticide 10-Year Pledge.
- **PMP must ALWAYS follow label directions.**
- BASF may terminate the PMP's eligibility in the 10-Year Pledge program immediately in the event the PMP does not apply product in accordance with label directions or meet the terms and conditions of the 10-Year Pledge.
- Loss of eligibility/participation can also be terminated for blatant and continuous violations of the Termidor Termiticide/Insecticide 10-Year Pledge.
- Loss of eligibility/participation in the 10-Year Pledge would void the applicability of the Pledge for any structures treated by the PMP.
- BASF reserves the right to alter, modify, or terminate the Termidor Termiticide/Insecticide 10-Year Pledge program at its discretion at any time.

\*PerimeterPLUS treatment is described in the Termidor 80 WG termiticide/insecticide, Termidor SC termiticide/insecticide, Termidor HE high-efficiency termiticide and Termidor HP II high precision injection system labels under Post-Construction Exterior Perimeter/Localized Interior (EP/LI) Structural Termite Treatment. Termidor termiticide/insecticide pre-construction treatment is described in the Termidor 80 WG, SC, HE, and HP II labels under the Pre-Construction Treatments sections. Termidor Restoration Treatment is supported by directions for use listed in the Termidor 80 WG, SC, HE, and HP II labels under the Retreatment Instructions sections and is described in the Termidor termiticide/insecticide restoration technical bulletin. Please be aware that states may have their own regulations pertaining to termite treatments, and it is always a good practice to check with your state to learn about these regulations before conducting applications.